

GXBank Business Banking Launch Deposit Offer Campaign Terms and Conditions

(Effective date: 23 June 2025)

1. General

- 1.1 The GXBank Business Banking Launch Deposit Offer Campaign (“**Campaign**”) is organised by GX Bank Berhad (“**GXBank**”) and will run from **23 June 2025** to **30 September 2025** (both dates inclusive) or as otherwise determined by GXBank with prior notice (“**Campaign Period**”).
- 1.2 By participating in the Campaign, you agree to be bound by these GXBank Business Banking Launch Deposit Offer Campaign Terms and Conditions (“**Terms and Conditions**”) and acknowledge that any decisions made by GXBank regarding the Campaign are final and binding.
- 1.3 These Terms and Conditions shall be read in conjunction with GXBank’s Terms and Conditions Governing Business Banking Products and Services and [Terms of Use](#).

2. Eligibility

- 2.1 To be eligible to participate in the Campaign, you (collectively, an “**Eligible Business**”, “**you**” or “**your**”) must satisfy all of the following criteria (collectively, an “**Eligibility Criteria**”):
 - (a) you are a new-to-GXBank customer and have never previously maintained a GX business account (“**GX Biz Account**”);
 - (b) you are a sole proprietor;
 - (c) you have not been rejected by GXBank during the GX Biz Account onboarding process for any eligibility-related reason;
 - (d) you successfully open a GX Biz Account;
 - (e) you perform a first fund-in into your GX Biz Account with a minimum amount as prescribed by GXBank and successfully activate your GX Biz Account.
- 2.2 The following businesses are **not eligible** to participate in the Campaign:
 - (a) businesses that have previously maintained and closed a GX Biz Account;
 - (b) businesses whose GX Biz Account has been terminated, closed, suspended, classified as delinquent, or deemed to be unsatisfactorily conducted by GXBank at any time during the Campaign Period;
 - (c) businesses (including their proprietors, partners, directors or authorized representatives, where applicable) who have committed or are suspected by GXBank of committing any fraudulent, unlawful or wrongful acts in connection with any of GXBank’s products, services, or campaigns;
 - (d) businesses whose proprietor(s) or authorized representative (where applicable) is deceased, adjudicated bankrupt, mentally incapacitated or is the subject of any ongoing legal proceedings;
 - (e) businesses that are the subject of any actual or threatened legal proceedings, including but not limited to winding up, receivership, judicial management, or insolvency proceedings, or any other proceedings which, in the opinion of GXBank, may adversely affect the business’s financial standing or its eligibility to participate in the Campaign; and/or

- (f) businesses that are currently enrolled and participating in any other ongoing GX Business Banking promotional campaigns. However, participation in such campaigns has ended or lapsed, and provided the Eligibility Criteria (as set out in Clause 2.1 above) are met, the business may qualify to participate in the Campaign thereafter.

3. Qualifying Criteria

3.1 To be eligible to receive the Campaign Reward described in Clause 4.1 below, an Eligible Business must, during the Campaign Period, fulfil the following criteria (“**Qualifying Criteria**”):

- (a) have successfully opened and activated a GX Biz Account in accordance with Clause 2.1 above; and
- (b) maintain its GX Biz Account in good standing throughout the Campaign Period.

4. Campaign Mechanics and Reward

4.1 Eligible Businesses who meet both the Eligibility Criteria (set out in Clause 2.1 above) and the Qualifying Criteria (set out in Clause 3.1 above) during the Campaign Period will be eligible to receive the following Campaign Reward:

Campaign Reward	Campaign Reward Eligibility & Crediting
Bonus interest at a rate of 1.5% per annum (p.a.) on the end-of-day balance of an Eligible Business' GX Biz Account (“ Business Bonus Interest ”), for a period of three (3) months starting from the date of GX Biz Account activation	Calculation of Business Bonus Interest (a) The Business Bonus Interest is calculated daily, based on the end-of-day balance of an Eligible Business's GX Biz Account throughout the Campaign Period.
	Crediting of Business Bonus Interest (b) The Business Bonus Interest will be credited daily to the Eligible Business' GX Biz Account, together with the Base Interest (as defined in Clause 4.2 below) currently offered by GXBank for maintaining a GX Biz Account.

4.2 **Base Interest** is the standard interest rate currently set at **1.0% p.a.** (subject to change at GXBank’s discretion).

4.3 Both the Base Interest and the Business Bonus Interest will be credited and reflected in an Eligible Business' GX Biz Account as a single combined posting per day throughout the Campaign Period.

4.4 For the avoidance of doubt, if an Eligible Business closes its GX Biz Account at any time during the Campaign Period, it shall immediately cease to be eligible for both the Business Bonus Interest and the Base Interest. No Business Bonus Interest or Base Interest shall accrue or be payable to the Eligible Business from the date of closure of the GX Biz Account onwards, regardless of any prior eligibility or participation in the Campaign.

4.5 Below are illustrations of the eligibility for receiving the Campaign Reward.

Illustration	Illustration of daily interest calculation and new balance
<p>Example 1 End-of-day balance in GX Biz Account (30 June 2025): RM300,000</p>	<ul style="list-style-type: none"> ● Base Interest: 1.0% p.a. ● Business Bonus Interest: 1.5% p.a. ● Number of days in year: 365 <p>Daily interest earned: Total GX Biz Account balance x ((Base Interest @ 1.0% p.a. + Bonus Interest @ 1.5% p.a.) ÷ 365) = RM300,000 × ((1.0% + 1.5%) ÷ 365) = RM20.55</p> <p>New GX Biz Account balance: RM300,000 + RM20.55 = RM300,020.55</p>
<p>Example 2 End-of-day balance in GX Biz Account (29 September 2025): RM1,000,000</p>	<ul style="list-style-type: none"> ● Base Interest: 1.0% p.a. ● Business Bonus Interest: 1.5% p.a. ● Number of days in year: 365 <p>Daily interest earned: Total GX Biz Account balance x ((Base Interest @ 1.0% p.a. + Bonus Interest @ 1.5% p.a.) ÷ 365) = RM1,000,000 × ((1.0% + 1.5%) ÷ 365) = RM68.49</p> <p>New GX Biz Account balance: RM1,000,000 + RM68.49 = RM1,000,068.49</p>

- 4.6 If an Eligible Business' GX Biz Account is suspended, frozen, closed or otherwise rendered ineligible before the Campaign Reward is credited, whether due to a breach of these Terms and Conditions, GXBank's Terms and Conditions Governing Retail Banking Products and Services, suspected fraudulent activity, or any other reason, GXBank reserves the right to forfeit or claw back the Campaign Reward. This includes situations where the GX Biz Account is in violation of GXBank's policies or where GXBank deems the Eligible Business' participation in the Campaign to be improper or invalid.
- 4.7 If GXBank later determines that an Eligible Business was not eligible for the Campaign Reward, did not meet the Eligibility Criteria or Qualifying Criteria, or that there was an error in the crediting of the Campaign Reward, GXBank reserves the right to refuse, amend, adjust or claw back the Campaign Reward. If the Campaign Reward has already been credited, GXBank may debit an equivalent amount from the Eligible Business' GX Biz Account. If the Eligible Business' GX Biz Account balance is insufficient, the Eligible Business must reimburse GXBank for the full amount on demand. Failure to reimburse the said amount shall entitle GXBank to initiate legal proceedings against an Eligible Business to recover the outstanding amount, and all additional costs incurred in connection therewith shall be borne by the Eligible Business.

- 4.8 GXBank reserves the right to (a) disqualify an Eligible Business from participating in the Campaign, (b) refuse to credit or cancel the crediting of the Campaign Reward, or deduct/debit an amount equivalent to the Campaign Reward from the Eligible Business' GX Biz Account, and/or (c) take any other necessary actions, including legal action, against an Eligible Business if:
- 4.8.1 GXBank determines that the Eligible Business has not complied with these Terms and Conditions or GXBank's Terms and Conditions Governing Business Banking Products and Services;
 - 4.8.2 the Eligible Business is found or suspected of tampering with the Campaign or its processes, including any fraudulent activity involving deceit or cheating;
 - 4.8.3 there is irregular or improper operation, use, or inactivity/dormancy of the Eligible Business' GX Biz Account;
 - 4.8.4 the Eligible Business engages in fraudulent or dishonest actions, or conducts themselves in bad faith to gain an unfair advantage over GXBank, its partners, or service providers; and/or
 - 4.8.5 any event occurs that gives GXBank the right to suspend or terminate any or all of its products or services, as outlined in GXBank's Terms and Conditions Governing Business Banking Products and Services.

5. General Terms and Conditions

- 5.1 By participating in the Campaign, you consent to the collection, processing, and use of your personal data by GXBank in accordance with GXBank's [Data Privacy Policy](#). Additionally, you agree to the use of your personal data by GXBank for:
- (a) purposes related to the Campaign; and
 - (b) marketing and promotional activities conducted by GXBank, which may include various forms of advertising and publicity through media such as newspapers, television, radio, and online platforms. This may involve the use of details from your entries, interview materials, responses, and related photographs. You also agree to cooperate and participate in all advertising and publicity activities related to the Campaign.
- 5.2 Unless specifically stated in these Terms and Conditions, the Campaign cannot be combined with any other GXBank promotions, and no additional rewards will be offered.
- 5.3 The transaction records maintained by GXBank and its decisions regarding the Campaign are final and binding. GXBank is not obligated to provide reasons or engage in correspondence regarding any matters related to the Campaign.
- 5.4 To the fullest extent permitted by law, and unless due to GXBank's gross negligence or willful misconduct, GXBank expressly excludes and disclaims any representations or warranties (whether express or implied, written or oral) regarding the Campaign. This includes, but is not limited to, warranties of quality, fitness for a particular purpose, and those mentioned in mass media, marketing, or advertising materials.

- 5.5 By participating in the Campaign, you agree that GXBank shall not be liable or responsible if it is unable to fulfill any of its obligations, in whole or in part, due to circumstances beyond its control. This includes failures of mechanical or electronic devices, data processing systems, transmission lines, electrical issues, industrial disputes, war, strikes, riots, pandemics, acts of God, or any other force majeure events.
- 5.6 GXBank, along with its officers, employees, representatives, and agents (including any third-party service providers engaged for the Campaign), shall not be responsible for or accept any liability of any kind arising from the Campaign, whether directly or indirectly suffered by you or any third parties, except in cases of GXBank's gross negligence or willful misconduct specifically related to the Campaign.
- 5.7 GXBank shall not be responsible or liable for any technical failures, interruptions, or errors (whether electronic or human) in the administration or processing of transactions performed via the GXBank mobile application ("**GX App**").
- 5.8 GXBank shall not be responsible for any failure or delay in the transmission of sales transaction evidence by Visa International, MasterCard Worldwide, merchants, postal or telecommunication authorities, or any other party, which may result in your inability to claim the rewards under the Campaign.
- 5.9 GXBank shall not be liable for any misinterpretation or misrepresentation of facts regarding the Campaign by unauthorized third parties in any media, marketing, or advertising material.
- 5.10 In the event of any inconsistencies between these Terms and Conditions and any advertising, promotional, publicity, or other materials related to the Campaign, these Terms and Conditions shall prevail.
- 5.11 GXBank reserves the right to cancel, withdraw, suspend, extend, or terminate the Campaign, in whole or in part, at any time before the end of the Campaign Period. Prior notice will be given by posting on GXBank's website at gxbank.my/notices, through the GX App, or by any other method determined by GXBank. Any cancellation, withdrawal, suspension, extension, or termination of the Campaign by GXBank will not entitle you to any claims or compensation for losses or damages incurred as a direct or indirect result of these actions.
- 5.12 GXBank reserves the right to add, delete, suspend, or modify these Terms and Conditions, in whole or in part, at any time. Prior notice will be provided to you by posting on GXBank's website at gxbank.my/notices, through the GX App, or by any other method determined by GXBank.
- 5.13 You agree to regularly check GXBank's website for updates on the Campaign and these Terms and Conditions, including any notices from GXBank related to the Campaign. If you have any questions or need clarification about the Campaign or these Terms and Conditions, please contact GXBank's authorized representatives.
- 5.14 These Terms and Conditions are governed by and construed in accordance with the laws of Malaysia, and you agree to submit to the exclusive jurisdiction of the Malaysian courts.
- 5.15 In the event of any inconsistencies between the English version of these Terms and Conditions and versions in other languages (including Bahasa Malaysia), the English version shall prevail.

5.16 For inquiries or feedback regarding the Campaign, please contact us via the chat function in the GX App, call our Customer Support team at +603 7498 3188, or email us at ask@gxbank.my.